



**B.S., Computer Science,  
1988 University of South  
Carolina**

**Microsoft Certified  
Professional**

# DENNIS CORPORATION

## **Mark T. Johnston, MCP 1988 - Present (Career) Information Technology (IT) Manager**

Mr. Johnston is experienced in all areas of LAN/WAN management. He is a Microsoft Certified Professional with over 20 years of experience providing technical support in the Information Technology Field. Mr. Johnston's technical specialties include Microsoft Server products, Office Professional, and hardware troubleshooting.

Prior to working with Dennis Corporation, Mr. Johnston's work experience includes:

- ❑ **Network Administrator, Parsons Brinckerhoff, Columbia, SC** – Mr. Johnston provided network and IT support to Parson Brinckerhoff for eight years in their North Carolina and South Carolina operations in Columbia, Charlotte and Morrisville. As leader of a CRMEast Network Upgrade team, Mr. Johnston coordinated the upgrade of the entire CRM WAN from MS Windows NT to MS Windows Server 2003 and Active Directory. This involved total replacement of two primary CRM servers in Columbia, SC and the upgrading of 4 project servers across South Carolina. All Frame Relay connections across the WAN were replaced with more cost effective VPN tunnels. The T1 line in Columbia, SC also was upgraded as part of this project. As a network administrator assigned to the CRM project, Mr. Johnston was responsible for coordinating WAN connectivity between four (4) separate LANs, four (4) smaller field offices and two (2) client networks. Mr. Johnston was the single point of support for 75+ end-users throughout the state. His additional responsibilities included:
  - Coordinating the closing of a project office in Sumter, SC and overseeing the transfer of IT equipment to the project office in Florence, SC.
  - Coordinating and managing IT infrastructure requirements for project office relocation in Myrtle Beach, SC. Transferring entire office IT functions to new office in Murrells Inlet with minimal downtime.
  - Designing and installing entire IT infrastructure for Andrews, SC project site including WAN integration. Later, when this office closed, Mr. Johnston facilitated the office closing and the integration of IT functions with the new office in Murrells Inlet, SC.
  - Developing an inventory, purchasing and lease tracking system for both hardware and software. This system significantly reduced overall budget overhead.
  - Designing, implementing and maintaining project website for the SC6/60 Widening Project.
  - Designing and implementing a local intranet web page for CRM Project Status including timelines and photos.
- ❑ **Senior Systems Analyst, CGI, Columbia, SC**– Mr. Johnston's served as the Senior Systems analyst for seven years with CGI. His responsibilities included:
  - Designing and implementing a local intranet web page for branch office. Providing links to different office departments as well as on-line technical resources. Converting many in-house paper forms to web-based entry.

- Testing and upgrading approximately 250 workstations and 9 servers to ensure Y2K compliance as a member of the Y2K Desktop Remediation Team.
  - Managing approximately 63 instances of SQL Base on two Windows NT Servers providing Data Warehousing for programming code to 200 plus Programmers.
  - Installing custom instances of Oracle on laptops for off-site Programmers using database creation scripts.
  - Working with existing clients to fix database related issues.
  - Transferring and implementing SQL scripts, Oracle dump files and software coding changes to client servers providing a reduction in travel expenses incurred due to having to send DBA onsite to resolve client issues.
- **PC Analyst, Siebels Bruce Insurance Company, Columbia, SC**– Mr. Johnston served as the PC analyst for five years with Siebels Bruce Insurance Company. His duties included:
- Creating and maintaining an inventory tracking system for PC and Mainframe equipment.
  - Developing the company's Business Owners Rating System (BOP) and was the principal contact for support for over 400 agents across the Southeast United States.

#### **Professional Affiliations**

- Microsoft Partner Program